NEC PMS Lite
Hotel management made easy

Not all hotels require an extensive PMS (Property Management System), but they certainly do require an application that supports easy check-in, check-out, reservations and bookings. Especially for smaller properties such as guest houses and small hotels with a size of 20-40 rooms, NEC has created a hotel management application that provides this essential functionality; NEC PMS Lite.

With NEC PMS Lite, a hotelier is able to manage all of the usual Front Office duties efficiently and accurately, enabling the reception team to fully concentrate on dealing with the guests' real needs and requirements. Fully integrated with the UNIVERGE SV8100 communication server, the NEC PMS Lite solution brings a new dimension to the management of smaller hotels using a single application to automate many of the manual processes that have been historically been prone to human error and consequently an unfortunate loss of revenue.

NEC PMS Lite is a plug and play solution, extremely intuitive to configure and available in multiple languages. Thanks to pre-defined settings, the hotelier can start to use the application immediately.

Know your guest
In today's hotel business it is of major importance that hotels keep track of their guest. PMS Lite offers a friendly user interface to store or obtain the entire guest account details at e.g. reservation. Guest history gives the hotelier insight in former stays of the guest at the hotel and guest account details can easily be exported and/or listed in a report for further usage.

At a Glance

- Simplify room management
- Reduce check-in/check-out time
- Improve insight in cost and spending
- Increase guest reachability
- Integrate with UNIVERGE SV8100
- Plug and play

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Simplify room management

At the moment of reservation, the hotelier will have a clear overview of the available rooms with their status and pending reservations. Reservations can be confirmed or not confirmed and there is a visual distinction between same day arrivals and future dates. Multiple guests can be assigned to one room and guests can be easily transferred from one room to another. Besides the room state, the receptionist also has a clear view of the room status, initiated by housekeeping.
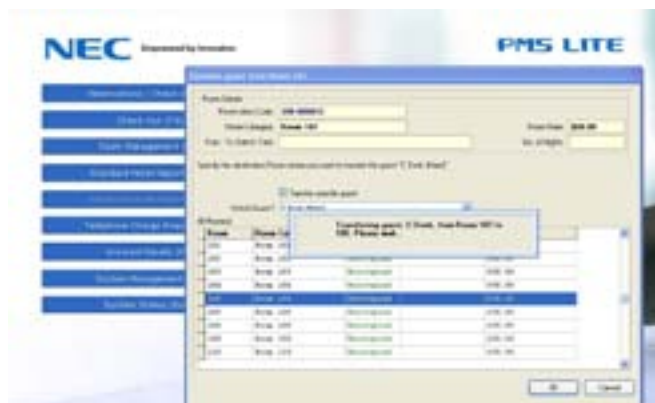

Room listing reports shows all the information about room state, status, guest, name and extension(s). A room occupancy and availability report gives the hotelier insight in room utilisation per period and/or room type.

Reduce check-in/check-out time

At check-in of a guest, account details can be displayed automatically. Per guest additional charges and payments can be added. If an additional charge needs to be removed, because of an error or refund, a password is required to avoid abuse. Charges are automatically added to the Guest Account, while at check-in budget limits can be easily set as well. Check-out can be done for only one guest, for many guests or for all guests at a time. A preview of the bill can be created and printed for a guest's approval. Creation of the final bill will automatically check-out the guest.

Insight in cost and spending

Besides call charges, NEC PMS Lite also supports ancillary charges, such as bar charges, room charges etc. Charges can be entered via predefined posting codes or as free format. Voiding charges is protected by a password, to prevent abuse.
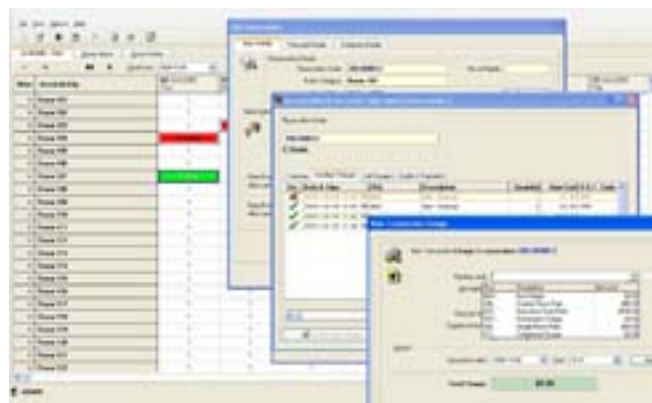
An 'End Of Day Auditing report' tracks the payments and charges in summary and detail per room, while the 'Carrier Cost Report' informs the hotelier about the number of calls, duration, actual costs, billed cost and profit.

Per guest an outstanding balance overview can be generated easily, as well as an overview of their credits.

Increase guest reachability

When a guest is not in the room or not able to answer the phone, guest calls can be rerouted to the operator or to a voicemail. NEC PMS Lite fits in with both situations, since NEC PMS Lite also integrates seamlessly with Business ConneCT, offering the operator or call agent real time information about the guests, such as guest name and room, VIP status and language.
It also integrates with UM8000, the in-switch voicemail system in the SV8100. This solution provides guest messaging in every room, while each guest can choose from a wide range of languages.

UNIVERGE®360 is NEC's approach to unifying business communications. It places people at the center of communications and delivers on an organization's needs by uniting infrastructure, communications and business.

For further information please contact your local NEC representative or:

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